

Client Survey

Clinique juridique bilingue
Bilingual Legal Clinic



*Social justice, empowerment and respect for language rights in our community.
Justice sociale, autonomisation et respect des droits linguistiques dans notre communauté.*

Please help us improve our services by answering the following:

Circle one number for each question.	Very Dissatisfied	Dissatisfied	Neither Dissatisfied Nor Satisfied	Satisfied	Very Satisfied
1. How satisfied were you with the service that you received from us?	1	2	3	4	5
2. Clinic staff was courteous and pleasant.	1	2	3	4	5
3. The service was accessible by phone. (Some one answered or I was able to leave a message.)	1	2	3	4	5
4. The clinic was conveniently located (easy to find and to get to).	1	2	3	4	5
5. The hours when the clinic is open are convenient.	1	2	3	4	5
6. The clinic did everything it could to help me.	1	2	3	4	5
7. I was satisfied with my lawyer's work.	1	2	3	4	5

Please explain why you were satisfied or dissatisfied with our service.

Suggestions and Comments:

Thank you.



Funded by:

LEGAL AID ONTARIO
AIDE JURIDIQUE ONTARIO

You may attach this feedback survey in an email to laforgem@lao.on.ca or you may print it and mail it to:

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